

Management platform for public administration

Your public body's procedures, applications and public procurement in one place, with the indicative procedure for each tier: direct award or prior consultation.

Do any of these problems sound familiar?

Applications on paper and by email

Requests arrive through several channels and are logged in spreadsheets. Finding out the status of a case means asking someone.

Administrative deadlines without alerts

Response deadlines depend on each officer's memory. A delay is only noticed when the applicant complains.

Reports compiled by hand

The activity report brings together data from several departments by hand. The same work is repeated every year.

Five modules for public bodies and a common core

Modules designed for the work of a public body, from the application to the activity report.

A

Procedures and applications

Applications from residents and businesses, from registration to decision, with deadlines and stages

B

Public procurement

Procedures, contracts and suppliers, with the accumulation of direct awards and the CCP thresholds

C

Grants and subsidies

Applications, funding agreements, amounts awarded and paid, and implementation reports

D

Indicators and activity report

Activity plan targets by priority and department, with the level of achievement

E

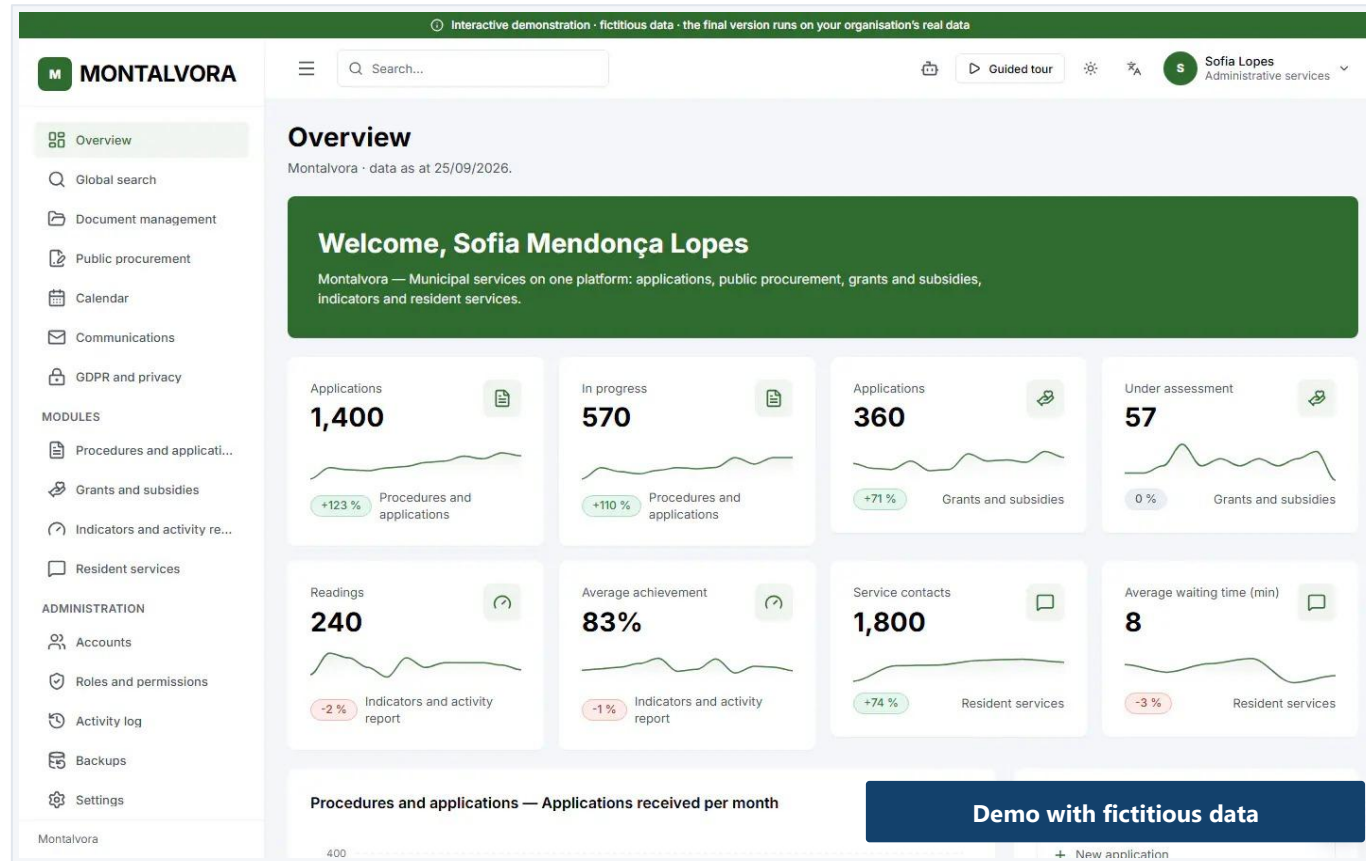
Resident services

Service contacts through every channel, with waiting time, outcome and satisfaction

Common core

Document management, contracts, calendar, communications, GDPR tools and access profiles, in European Portuguese and British English.

All services on one dashboard



Indicators for applications, grants, resident services and the activity plan, as soon as you sign in.

Cases awaiting a decision, in one filter

Applications in progress, with filters by type, stage, department and parish.

- Only the cases still awaiting a decision, in one click
- Search, sorting and a choice of columns
- Export to CSV, Excel and PDF

Interactive demonstration · fictitious data · the final version runs on your organisation's real data

M MONTALVORA Search... Guided tour Sofia Lopes Administrative services

Overview / Procedures and applications

Procedures and applications

Applications from residents and businesses, from registration to decision, with type, department, decision deadline, stage and case officer.

+ New application Import Dashboard

Artificial intelligence in applications Hide examples

Examples of what artificial intelligence does with administrative procedures.
Simulated responses: this demonstration makes no calls to AI services.

Which cases need attention this week? Summarise the case and propose a decision Draft the notification to the applicant

570 of 1400 records Save view Filters Columns Export

Filters (1) Clear all Show all Collapse all

Type of application	Stage	Status	Parish
School social support 77 (1)	Under technical assessment 270 (1)	Closed 55	Montalvora Centro 169 (448)
Occupancy permit 53 (1)	Prior hearing 78	Decided 775	Montalvora Norte 108 (254)
Request for a certificate 118 (2)	Awaiting information from the appl... 94	In progress 570	Montalvora Sul 95 (236)
Prior notification of building works 62 (1)	Registration and preliminary check 128 (1)		Montalvora Nascente 93 (195)
Change of opening hours 32 (1)			Montalvora Poente 53 (137)
Request for prior planning inform... 30 (1)			Montalvora Serra 52 (130)

Channel Department

Service desk 197 (469) Administrative Division 118 (1)

Demo with fictitious data

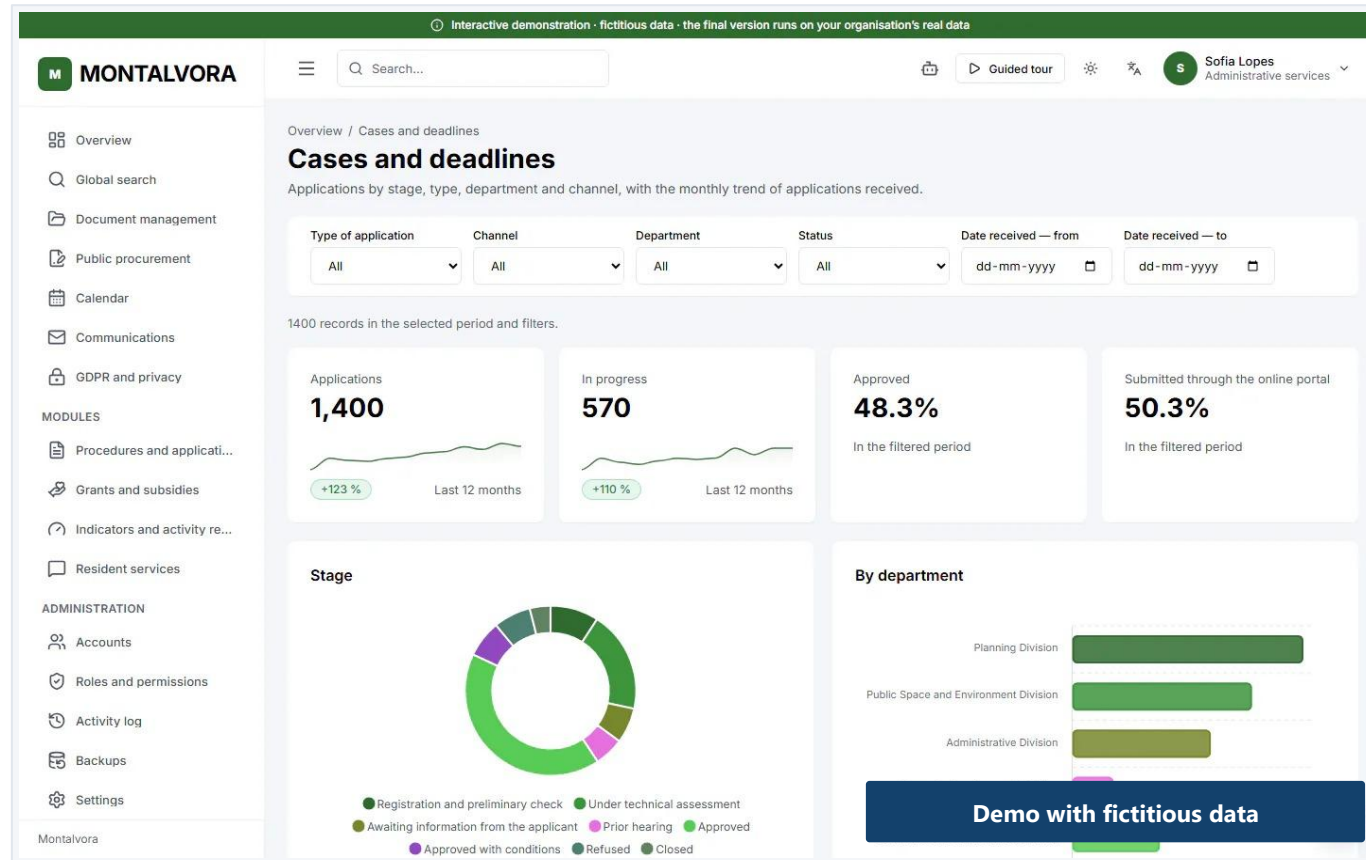
Each case on one record

The case brings together the application, the applicant, the stage, the decision deadline and the related documents.

- Stage and decision deadline always in view
- Documents attached to the case
- Linked records on the same page

The screenshot displays the MONTALVORA case record interface. At the top, a green banner indicates "Interactive demonstration · fictitious data · the final version runs on your organisation's real data". The interface includes a sidebar with navigation options like Overview, Global search, Document management, Public procurement, Calendar, Communications, GDPR and privacy, and various modules and administration settings. The main content area shows the case details for "REQ-2026-00001" in progress. It includes sections for "Application and applicant" (with details like Type of Application: Building permit, Applicant: Carolina Freitas Moniz, and Date Received: 18/08/2026), "Case handling" (with Department: Planning Division, Stage: Prior hearing, Decision Deadline: 30 working days, and Case Officer: Ricardo Almeida Sequeira), "Associated documents" (listing three documents: Technical note 2024/060, Clarification note 2025/036, and Technical note 2023/013), and "Related records" (showing no related records). A dark blue button at the bottom right says "Demo with fictitious data".

Cases and deadlines on a dashboard



Applications by stage, type, department and channel, with the applications received each month.

AI in everyday work

AI helps to classify, extract data, summarise and send alerts within each module. The demo shows illustrative examples.

Classify applications

Proposes a classification for each application, based on the public body's records classification scheme.

Extract data

Reads incoming applications and fills in the case fields.

Summarise for decision

Prepares a summary of each case to support the decision.

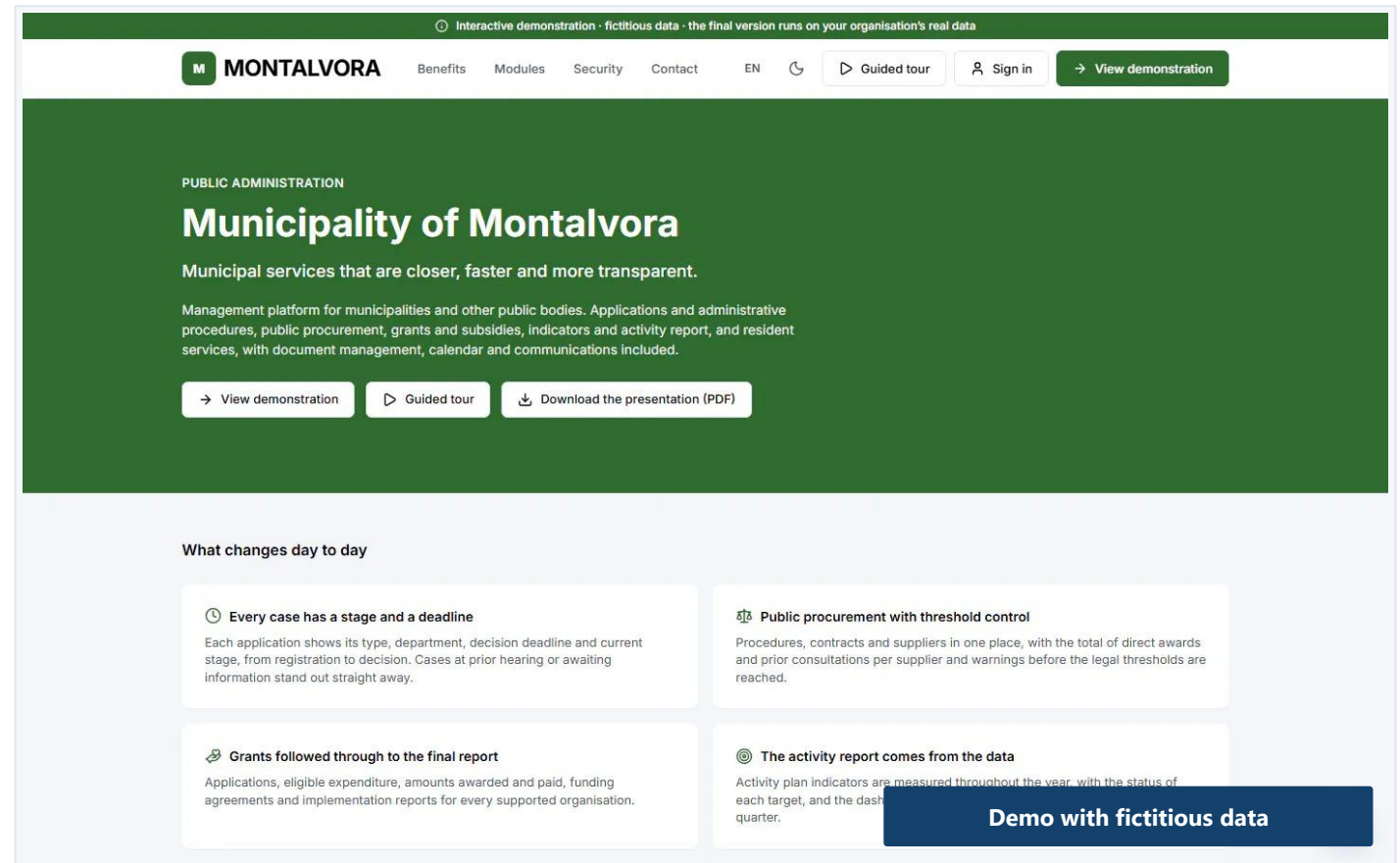
Deadline alerts

Sends an alert before each administrative deadline ends.

A public website with the public body's identity

The portal presents the public body and its services, with the same identity as the platform.

- Introduction, services and contact details
- Access to the platform
- Available as an add-on; the price comes in the proposal



How the project works

1

Explore the solution

The modules and the pricing structure are published, before any meeting.

2

Proposal and procedure

The proposal includes itemised prices and the technical information needed to prepare the procedure.

3

We migrate and configure

We migrate your current data and configure the platform with the public body's identity.

4

The data remains yours

At the end of the plan, the data is handed over in open formats, with a 90-day transition period.

Procurement by direct award or prior consultation

The same tier structure for every public body; each tier shows the indicative procedure, and the choice is the public body's.

	ForGov Essential	ForGov Professional	ForGov Enterprise	ForGov Custom
Who it is for	One department or process	Several departments	The whole organisation, with integrations	Specific hosting, security or design requirements
Internal platform users	Up to 25	Up to 100	Up to 300	To be agreed
Industry modules	Base package	Full package	Full package + 2 custom modules	Custom
Data sources migrated	Up to 2	Up to 5	Up to 10	To be agreed
Dashboards	Package dashboards	+ 3 custom	+ 10 custom	To be agreed
Indicative procedure	Direct award	Direct award	Prior consultation	Prior consultation

Price in the proposal

In the public sector, the price is set in the proposal, and each tier shows the indicative procedure for the base 48-month amount (direct award or prior consultation). Structure published at

aiobi.pt/en/pricing

- Implementation and use licence + plan, with a plan on the AIOBI Platform for the whole contract.
- A 48-month contract, with no automatic renewal. Payment terms set in the contract; electronic invoicing.
- With the proposal, AIOBI sends the technical information and itemised prices needed to prepare the procedure.



See the solution and request a quote

1 Explore ForGov

aiobi.pt/en/solutions/public-sector

2 See the pricing structure

aiobi.pt/en/pricing

3 Request a quote

aiobi.pt/en/quote

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